

WARRANTY CONDITIONS

JFL700 SERIES



Quality You Can Trust

We are convinced that JUPITER's JFL700-series flutes are the best standard flutes JUPITER has ever made. This is why we have decided to grant end-users a 5-year warranty. We want you to rest assured that choosing this flute is the best decision you have ever made.

JUPITER's European distributor, QS-MUSIC Division of MUSIK MEYER GmbH, grants this service on top of the standard legal requirements. The latter are in no way affected by these additional provisions.

1) Contents and Scope of this Warranty

The warranty provisions cover:

- Flawed silver plating
- Flawed axle clearance
- Defective padding
- For defects that emerge during the warranty period, be sure to first contact the dealer where you bought your flute.
- Replaced items become the property of QS-MUSIC Division of MUSIK MEYER GmbH.
- Repairs carried out under this warranty do not entitle end-users to a loan instrument or to the reimbursement of any rental fees.
- This warranty does not cover additional claims for damages.

2) Start, Duration and Warranty Certificate

- The warranty period shall be limited to five years and start on the date of purchase, i.e. on the day when the end-user receives the flute from their authorized JUPITER dealer.
- This warranty only covers registered instruments. To register your instrument, complete the postcard included with each instrument or the relevant form at www.jupiter.info. If your flute was supplied without a warranty card, feel free to order one from QS-MUSIC Division of MUSIK MEYER GmbH free of charge.
- Once an instrument has been registered, QS-MUSIC Division of MUSIK MEYER GmbH will send a warranty card to the owner by post. This card is the official warranty certificate. Lost cards will not be replaced.
- In the event of justified doubts regarding a warranty claim, end-users may be asked to show the original proof of purchase printed by a machine. This document needs to specify the date of purchase, the model name and the serial number.
- In the event of a replacement or repair works further to this warranty, the original warranty period is neither extended, nor reset.
- Any repair works under this warranty need to be performed by an authorized JUPITER dealer or by QS-MUSIC Division of MUSIK MEYER GmbH. Expenses made for repairs by a third party shall not be refunded.
- This warranty covers flutes of the JUPITER JFL700 series distributed by QS-MUSIC Division of MUSIK MEYER GmbH and sold by an authorized JUPITER in the sales territory of QS-MUSIC Division of MUSIK MEYER GmbH.

3) Limitation of Warranty

The warranty contained herein does not apply to defects caused by:

- Normal wear and tear whose effects can be cured by simple adjustments.
- External influences, like damage caused by others or atmospheric effects.
- Ignoring the instructions in the owner's and maintenance manual. If lost, this document can be downloaded free of charge from www.jupiter.info.
- Improper handling of the flute or the included accessories.
- Willful damage.
- Influences by chemicals of any kind (e.g. polishing agents).
- Exposure to extreme temperatures, moisture or humidity.
- Any modification of the instrument

The warranty provisions do not cover

- Consumable parts, like felt, cork, etc.
- Slight deviations from the flute's target state that have no effect on the instrument's playability.

We wish you much pleasure with your JUPITER flute!

JUPITER European Distributor c/o:
QS-MUSIC Division of MUSIK MEYER GmbH
Industriestraße 20 • 35041 Marburg (Germany)

JUPITER - play together!